

Octobr 21, 2011

Anne Dubinsky Altman Commercial Services Program Manager, Pacific West Region, National Park Service 1111 Jackson Street, Suite 700 Oakland, CA 94607

Ms. Anne Dubinsky Altman:

I am a long time resident of Volcano, President of Cooper Center Council that runs our community center, a Redistricting Commissioner, and I am on the Committee for the Status of Women. Being very involved in my community here in Volcano I have gotten to know David Donald and Anne Lee during the last 4 years. They developed their plan with this community in mind, the result being this outstanding bid for the Hawai'i Volcanoes National Park Concession contract. They have made it a point to emerse themselves in the Hawaiian Culture, in their personal lives, which has carried over into their preparation of their bid for this concession.

I cannot think of any one better to be involved with the Volcano House, it has not really been welcoming to the local community in years, and David and Anne have plans to cater to the visitors to the Park and to the surrounding community as well, not an easy task.

In addition to planning truly outstanding culinary choices, they also have plans to train our youth in the many areas of the hospitality business.

As many of their great ideas are part of their bid, there is really no sense in listing all of that here. Just know that he is supported by me personally, by the Cooper Center Council, and a very large number of groups and individuals in Volcano and the entirety of the Big Island, including our Mayor and district Senator.

The choice between The Volcano Project presented by David and Anne, cannot be touched for it's sensitivity to Hawai'i and Volcano in particular, by any of the large corporate types that have not, in my opinion, presented themselves well in this community.

I digress, please know they are the right people for this very culturally sensitive concession, and I hope you give that a great deal of consideration when reviewing their bid.

Mahalo for your time and kind consideration to The Volcano Project.

Mahalo,

Linda L. Ugalde, President Cooper Center Council District 6 County Redistricting Commissioner Member-Status of Women Committee P.O. Box 93, Volcano, HI 96785